Community Resilience Hub

Please make sure you add our email address to your safe senders list as we will be sending information to you on a regular basis which we don’t want you to miss out on.

What is the LRF?

The Local Resilience Forum is made up from key organisations across Northamptonshire such as emergency services, health and local authorities who put in place plans under the Civil Contingencies Act 2004. These organisations are now operating within the strategic coordinating centre to respond to this pandemic. As part of this response, you as volunteers are our key links providing the vital support needed by our communities.

Support Line

We continue to receive calls from members of the public who need help, so please promote the number where you can to anyone who needs assistance and help to support Northamptonshire’s vulnerable residents. As a reminder, the dedicated support line is:

0300 126 1000 (option 5)

Emergency Food Outlets - Kettering

Please find an update on emergency food outlets in Kettering with this newsletter.
Car Insurance – Are you covered?

Are you using your car to volunteer during the COVID-19 pandemic? Do you have enough cover on your driving insurance? Motor insurers recognise that policyholders who want to help their communities through volunteer driving need clear and accurate information. We’ve put together the list here to help. Please note that this list will be regularly updated so keep checking the website.

Voluntary Organisations Answer the Call

A big thank you to our NERC (Northamptonshire Emergency Response Corps) voluntary organisations who were there for the community over the Easter Bank Holiday. The Community Resilience Hub were operating throughout the four-day weekend and any important requests for help were sent over to the now fully operational volunteers’ planning and operations cells, from where tasks to assist those in need were allocated. We’re glad that there was only light demand over the long weekend but it was all dealt with most efficiently.

Second wave of funding available to support the most vulnerable in our communities

Northamptonshire Community Foundation have announced the second wave of funding for the Coronavirus Response and Recovery Fund to support community action helping vulnerable people affected by the Coronavirus outbreak. Funding is available to local charities and community groups supporting local people hit by the social and economic impact of the virus. Funding will now focus on the following two areas:

Crisis Response Grants
Grants of up to £3,000 are available to groups helping vulnerable people affected by the Coronavirus outbreak.

Strategic Response Grants
Grants of between £10,000 and £20,000 to strategically support community action to help vulnerable people affected by the outbreak. Groups must evidence how they are working collaboratively with other organisations to address an urgent need with a co-ordinated response. Partnership applications are especially welcome, with a lead organisation applying.
A total of £131,526.87 has been awarded to 48 projects to date. Funded groups have included SERVE Rushden, who are helping older people and those with disabilities with grocery shopping and prescription collections, Care and Repair Northamptonshire, who will be providing essential services, including heating repairs, to isolated older people and the Northampton Saints Foundation, who will be providing educational resources and support to children with additional needs.

The fund is made possible through partnerships with the National Emergencies Trust, supporters, the general public and a range of donors.

For more information and to apply, please visit: http://www.ncf.uk.com/grants/grant-finder/coronavirus-response-and-recovery-fund Please note that individuals and businesses cannot apply and the fund cannot be used to support personal needs on an individual basis.

#NorthantsTogether Campaign

#NorthantsTogether was launched recently to help share how well all of Northamptonshire’s communities are working together throughout COVID-19. You only need to take a read of this update to see the great variety of work taking place.

Across Northamptonshire, a wide range of organisations and individuals are working really hard to help our communities and keep people safe during the COVID-19 outbreak. Many of these organisations are using the shared hashtag #NorthantsTogether to share how they are doing their bit to help in the fight against COVID-19.

If you are helping someone in need and have a Twitter or Facebook account, please tweet about your role in helping those in need using the hashtag #NorthantsTogether

Don’t forget, we would love to see pictures of you wearing your hi-vis jackets, helping those in need, please always ask for permission before posting pictures of others.

Please also make sure that people are practising social distancing in any images and be 2 metres apart. Thank you.
Good News Stories from Across the County

Hope Centre - Feeding the hungry

At Northampton Hope Centre, we have had to change beyond recognition, the way that we deliver our services. What remains is that at the heart of our organisation is feeding the hungry.

The charity has, for 46 years, provided food and support to the most vulnerable in the county and, despite the changes in our world, this is continuing.

We have, with the support of the Northampton Community now moved all of our homeless in to hotels, and are providing 3 meals a day to them along with clothes, games, books and full isolation packs to ensure they are supported.

Volunteers have come forward to help in the collection, delivery and preparation of food, and food is being donated by individuals and companies from all over to ensure that we can continue feeding those who need it.

Reverend Amanda is on hand

I handmade face masks and wrapped them up in a present bag and wrote a message, then delivered them to residents in Roselands (Briar Hill).

As soon as I have made more I will continue to distribute them in my local area.

Rev Amanda from Northampton Life Chapel.

Thank You Moulton

So far, Moulton Parish Council’s Covid-19 response team have now connected volunteers with 55 households in Moulton and Moulton Leys and a total of 117 of you have registered as volunteers on the scheme. As soon as a request for help comes in, we aim to match the household with a volunteer on the same day. Once a volunteer has been matched with a household, this then becomes an ongoing arrangement and they keep in touch going forward. If you become concerned at any time about the person/people you’re helping, please do let us know.

Out of the 117 volunteers on the register, 20 came forward this week to help at Moulton Surgery to reduce the pressure on the staff there, the practice manager, should be in touch with those volunteers shortly. Another volunteer also donated 100 surgical masks to the Surgery which will be a vital help to keeping everyone safe.
Other volunteers have been shopping, cooking home-cooked meals, collecting prescriptions, walking dogs and making friendly phone calls to the households they’ve been referred to. One volunteer even wrote and delivered a note from one older lady to another who were both in isolation and didn’t have each other’s numbers to be able to call each other. Thank you so much everyone!

**POSTIE’S FOODBANK!**

Kevin, a Moulton resident and postman based at Crow Lane depot let us know that they have set up a foodbank for people in need (vulnerable, those now out of work, those self-isolating etc ).

As key workers, they can get to every address in Moulton dropping off supplies as part of their daily deliveries.

Please let Moulton Parish Council or Kevin know if:

- You become aware of anyone in need and Kevin or the regular postman/woman will deliver a food parcel (In Moulton & Moulton Leys)
- If you would like to make any donations to the foodbank: non-perishable items only for example, tinned-soup, pasta sauce, baked beans, chick peas, kidney beans, tomatoes, vegetables, tuna, rice pudding, pasta, tea, coffee, UHT milk, toiletries, cooking oil, cartons of fruit juice

For any more information, and details of how to donate, Kevin’s email is: mills.kevin@btinternet.com or you can also visit the Parish Council website.

www.moultonnorthants-pc.gov.uk

---

**Emergency Communications Installed**

Amidst the changes happening around us every day, convenient communications are something we rather take for granted but depend upon even more at the moment. Nobody is expecting any interruptions to telephone services or the internet but when it comes to emergency planning you can’t be too careful. So thanks to those nice people at RAYNET, the volunteer radio communications specialists, who have installed VHF/UHF radios to link the Community Resilience Hub in the Northamptonshire County Council offices and the operations and planning rooms of the voluntary organisations (NERC). Hopefully we won’t have to depend on these radios but it is good to know they’re there!
Northants Search and Rescue

We are Northamptonshire Search and Rescue and we are part of the Local Resilience Forum who are responsible to assist in times of emergency working as part of a collective with other volunteer agencies and charities. We have been tasked to assist in the delivery of food parcels, medicines and making sure that those most at risk have access to what they need to survive, whilst self-isolating or shielding for their own protection.

This may involve delivery of 500 plus parcels in one day, we recognised that we are good with planning, maps and navigation but we also recognise it's important to use the right tool for the right job. For this reason, we got in touch with "Circuit" who have kindly, during the period of the COVID-19 outbreak made the system available to charities for free.

It's a fantastic tool for planning and delivering parcels in a sequenced efficient order, and this is critically important during this outbreak. It's important that we spend the least amount of time away from home and be as fast and efficient in delivery as possible, “Circuit” allows us to do that.

We are extremely grateful to “Circuit” for doing this and we want to make sure that it’s acknowledged and shared widely the support that they have given to the communities. We also want to acknowledge the fantastic people who are working hard constantly, be they charities, pop up organisations, the councils to make sure that those in need get the help that they need when they need it, to help reduce the strain on the NHS. Ultimately all working together to save more lives. Below left is a summary of last Friday’s work by Northants Search and Rescue.

For more details on getting “Circuit”, checkout the links below and again we express our deepest thanks for the support they are giving to us in this national emergency.

https://getcircuit.com/
www.northantssar.org
Special Birthday Deliveries

Northants 4x4 Response team was tasked to deliver food packs on Good Friday in conjunction with Northants Search & Rescue and the Red Cross.

When it was noted that there were two people on the list with birthdays over the weekend. Sam Nelson, our duty controller, made a special trip to buy a cake for each of them which were then delivered out to the celebrants along with their food pack by our Responders.

Pictured is N44R Responder Pete Morgan with one of the cakes.

---

Key Locality Specific Information

The Community Resilience Hub are working with fantastic local Community Resilience teams in the Boroughs and Districts, these are:

<table>
<thead>
<tr>
<th>Locality</th>
<th>Email Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Corby</td>
<td><a href="mailto:communityresilience@corby.gov.uk">communityresilience@corby.gov.uk</a></td>
</tr>
<tr>
<td>Daventry</td>
<td><a href="mailto:communityresilience@daventrydc.gov.uk">communityresilience@daventrydc.gov.uk</a></td>
</tr>
<tr>
<td>East Northants</td>
<td><a href="mailto:communitydevelopment@east-northamptonshire.gov.uk">communitydevelopment@east-northamptonshire.gov.uk</a></td>
</tr>
<tr>
<td>Kettering</td>
<td><a href="mailto:communitys@kettering.gov.uk">communitys@kettering.gov.uk</a></td>
</tr>
<tr>
<td>Northampton</td>
<td><a href="mailto:forums@northampton.gov.uk">forums@northampton.gov.uk</a></td>
</tr>
<tr>
<td>South Northants</td>
<td><a href="mailto:healthy.communities@southnorthants.gov.uk">healthy.communities@southnorthants.gov.uk</a></td>
</tr>
<tr>
<td>Wellingborough</td>
<td><a href="mailto:communitysupport@wellingborough.gov.uk">communitysupport@wellingborough.gov.uk</a></td>
</tr>
</tbody>
</table>

---

Key Public Messaging (National and Local)

CORONAVIRUS ADVICE

For most people, Coronavirus (COVID-19) will be a mild infection. If you live alone and you have symptoms of coronavirus illness (a new continuous cough and/ or high temperature), however mild, stay at home for 7 days from when your symptoms started.

If you live with others, anyone who develops symptoms in your household must stay at home for 7 days – and everyone else in the household who remains well must stay at home and not leave the house for 14 days. The 14-day period starts from the day when the first person in the house became ill.
Do not go to a GP surgery, pharmacy or hospital. You do not need to contact 111 to tell them you're staying at home. For more information about when to call 111 and advice about staying at home click here.

From Monday 23 March 2020, the Government requires everyone to stay at home, except for very limited purposes. The Government is closing non-essential shops and community spaces and stopping all gatherings of more than two people in public. Every citizen must comply with these new measures and the relevant authorities, including the police, will be given the powers to enforce them – including through fines and dispersing gatherings. Full details are available here.

**Social distancing**

All members of the public should remain at home unless absolutely necessary (for essential food supplies, medical care, essential work or one form of exercise per day but not in a group). Full details are available here. Those who are over 70, have underlying health conditions or are pregnant are advised to be particularly stringent in following social distancing measures.

**Shielding**

Those who are extremely vulnerable (have organ transplants, specific cancers, severe respiratory diseases, have genetic conditions that increase risk of infection, are on immunosuppression therapies that significantly increase risk of infection or are pregnant with an underlying heart condition) to remain home at all times and avoid face-to-face contact.

---

**Staying Social:**

**Regular social media (all partners)**

Please regularly retweet:

- [https://twitter.com/NHSEngland](https://twitter.com/NHSEngland) NHS England
- [https://twitter.com/PHE_uk](https://twitter.com/PHE_uk) Public Health England
- [https://twitter.com/mycountycouncil](https://twitter.com/mycountycouncil) - Northamptonshire County Council
- [https://twitter.com/NorthantsEPTeam](https://twitter.com/NorthantsEPTeam) - Northamptonshire Emergencies

**Other accounts to keep an eye on and retweet as necessary:**

**Health**

- [https://twitter.com/NorthantsPH](https://twitter.com/NorthantsPH) - Northamptonshire Public health
- [https://twitter.com/NHSNene](https://twitter.com/NHSNene) - Northants CCGs
- [https://twitter.com/NHSCorby](https://twitter.com/NHSCorby) - Corby CCGs
- [https://twitter.com/NHFTNHS](https://twitter.com/NHFTNHS) - NHFT
- [https://twitter.com/KettGeneral](https://twitter.com/KettGeneral) - Kettering General Hospital
- [https://twitter.com/NGHnhstrust](https://twitter.com/NGHnhstrust) - Northampton General Hospital
Borough & District Councils

https://twitter.com/KetteringBC - Kettering Borough Council
https://twitter.com/DaventryDC - Daventry District Council
https://twitter.com/NorthamptonBC - Northampton Borough Council
https://twitter.com/CorbyBC - Corby Borough Council
https://twitter.com/SNorthantsC - South Northants Council
https://twitter.com/ENCouncil - East Northants Council
https://twitter.com/BCWboro - Wellingborough Council

Police/Fire/EMAS

https://twitter.com/NorthantsPolice
https://twitter.com/northantsfire
https://twitter.com/EMASNHSTrust

Voluntary Sector

https://twitter.com/N_Watch - Neighbourhood watch Twitter
https://www.facebook.com/ourwatch/ - Neighbourhood watch – Facebook
www.facebook.com/northantssar - Northants Search & Rescue